

# INTERIOR REGULATIONS

This model has regulatory value and should not be modified (except for the opening hours of the reception and vehicle circulation hours). Any additional provisions regarding the operation and specificities of the campsite may be added as "special conditions" annexed to the interior regulations.

## MODEL INTERIOR REGULATIONS FOR CAMPSITES OR CARAVAN PARKS AND RESIDENTIAL RECREATION PARKS

### I. - GENERAL CONDITIONS

#### 1. Admission and Stay Conditions

To be admitted to enter, set up or stay on a campsite, permission must be granted by the manager or their representative. The latter is obliged to ensure the proper conduct and order of the campsite, as well as compliance with this internal regulation.

Staying on the campsite implies acceptance of the provisions of this regulation and a commitment to comply with them.

No one can establish their domicile there.

#### 2. Police formalities

Unaccompanied minors will only be admitted with written authorization from their parents.

In accordance with Article R. 611-35 of the Code of Entry and Stay of Foreigners and the Right of Asylum, the manager is required to have each foreign client fill out and sign an individual police form upon arrival. It must include:

1° Name and first names;

2° Date and place of birth;

3° Nationality;

4° Usual place of residence.

Children under the age of 15 may be listed on one of the parent's forms.

#### 3. Installation

The outdoor accommodation and related equipment must be installed at the designated location according to the instructions given by the manager or their representative.

#### 4. Reception

Open from 7:30AM. to 12:00PM and from 3:30PM to 7:00PM throughout the camping's opening period. (During high season from 7:30AM to 12:00PM and from 2:00PM to 9:00PM).

At the reception, you will find all information about the camping site's services, information about supply possibilities, sports facilities, tourist attractions in the vicinity, and various addresses that may be useful.

A system for collecting and processing complaints is available to clients.

#### 5. Display

This internal regulation is posted at the entrance of the campsite and at the reception. It is provided to every customer who requests it.

For classified campsites, the classification category with the mention of tourism or leisure and the number of tourism or leisure pitches are displayed.

The prices of different services are communicated to customers under the conditions set by the Minister responsible for consumer affairs and are available at the reception.

#### 6. Check-out Procedure

Customers are requested to inform the reception of their departure the day before. Customers intending to leave before the reception opening hours must make payment for their stay the day before.

#### 7. Noise and Silence

Customers are asked to avoid all noises and discussions that may disturb their neighbors.

Sound devices should be adjusted accordingly. The closing of doors and trunks should be as discreet as possible.

Dogs and other animals should never be left free. They should not be left on the campsite, even when locked up, in the absence of their owners, who are civilly responsible for them.

The manager ensures the tranquility of their customers by setting times during which silence must be maintained.

#### 8. Visitors

After being authorized by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The client can receive one or more visitors at the reception. The services and facilities of the campsite are accessible to visitors. However, the use of these facilities may be subject to a fee according to a rate that must be

displayed at the entrance of the campsite and at the reception.

Visitor cars are prohibited in the campsite.

### **9. Vehicle Traffic and Parking**

Within the campsite, vehicles must drive at a limited speed.

Traffic is permitted from 7AM to 10PM .

Only vehicles belonging to campers staying on the premises may circulate within the campsite. Parking is strictly prohibited on sites usually occupied by accommodations unless a parking space has been designated for this purpose. Parking must not obstruct traffic or prevent the installation of new arrivals.

### **10. Dress Code and Appearance of Facilities**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite and its facilities, especially sanitary facilities.

It is prohibited to dispose of wastewater on the ground or in the gutters.

Customers must empty wastewater into the designated facilities provided for this purpose.

Household waste, all types of waste, and papers must be deposited in the trash cans.

Washing is strictly prohibited outside the designated washbasins.

Clothes drying will be done, if necessary, at the communal dryer. However, it is tolerated until 10 a.m. near the accommodations, provided that it is discreet and does not disturb the neighbors. It should never be done from trees. Plantings and floral decorations must be respected. It is forbidden to plant nails in trees, cut branches, or make plantings.

It is not allowed to mark the location of an installation with personal means, nor to dig into the ground.

Any repair of damage caused to vegetation, fences, the terrain, or campsite facilities will be the responsibility of the perpetrator.

The location that has been used during the stay must be maintained in the condition in which the camper found it upon entering the premises.

### **11. Security**

#### **a) Fire**

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and should not be used in hazardous conditions.

In case of fire, immediately notify the management. Fire extinguishers are available for use in case of necessity.

A first aid kit is available at the reception.

#### **b) Theft**

The management is responsible for items left at the office and has a general obligation to monitor the campsite. The

camper is responsible for their own setup and must report to the manager the presence of any suspicious individuals. Customers are encouraged to take usual precautions for the safeguarding of their equipment.

### **12. Games**

No violent or disruptive games may be organized near the facilities.

The meeting room cannot be used for rowdy games.

Children must always be supervised by their parents.

### **13. Stockage**

Unoccupied equipment may only be left on the site after agreement with management and only in the indicated location. This service may be chargeable.

### **14. Violation of internal regulations**

In the event that a resident disrupts the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative may orally or in writing, if he deems it necessary, give the latter formal notice to cease the disturbance. .

In the event of a serious or repeated violation of the internal regulations and after formal notice by the manager to comply with them, the manager may terminate the contract.

In the event of a criminal offense, the manager may call the police.

